



Indigenous Women's Healing Centre

Position: Resident Support Worker

Site: North Star Lodge

Date of Posting: July 22nd, 2026

Date of Closing: July 29th, 2026

This is a part-time 18-month term position. The shifts are days/weekends.

Position Overview:

Under the supervision and direction of the Operations Manager and in accordance with the Centre's philosophy, goals, standard practices, the incumbent functions as a member of the North Star Lodge staff team in providing supportive services designed to enable Indigenous women to achieve change and growth.

The Resident Support Worker is responsible for monitoring resident activities and Centre operations within a 24/7 residential facility. The Resident Support Worker acts as a role model, teacher, resource, and guide to assist residents in achieving their chosen goals and provides such support in a manner that encourages safety, self-awareness, and self-determination within the Indigenous context.

Skills & Qualifications Required:

- Certificate in the field of human services is preferred and a minimum of one-year related social service work experience or Grade 12 with a minimum of two years of work-related experience. IWHC reserves the right to consider any combination of work and life experience deemed acceptable to fulfill the role.
- Must have demonstrated ability to work as part of a team.
- Must be able to work in a high stress/fast paced setting.
- Must be fluent in English and have skills in both verbal and written communication.
- Must have the ability to understand the dynamics of trauma survivors' behavior and assess their needs and risks.
- Must have the skills to counsel residents, form effective relationships, and gain trust.
- Must have the skills to understand the use of authority in supervision and to intervene effectively in crisis situations.
- Must have the ability to assist residents in identifying and solving the practical problems involved in their successful reintegration into the community.
- Must have the ability to work from a trauma informed lens.

- Must have the ability to understand cultural differences.
- Knowledge of Indigenous culture and traditions, community needs and issues, and Indigenous women's issues is an asset.
- Knowledge of an Indigenous language or dialect considered an asset.
- Must be able to complete a Child Abuse Registry Check and Criminal Record Check.
- A Manitoba Driver's License is desired.

We offer a comprehensive benefits program, competitive wages, pension, and paid time off.

The wage for this position is \$21.22/hour.

Submit a resume and cover letter which outlines how your skills and qualifications are suited for this role **by 3:00pm on day of closing** to Christa Campbell, Manager of Human Resources via email to c.campbell@iwhc.ca.