



Indigenous Women's Healing Centre

Position: Resident Support Mentor

Date of Posting: July 31st, 2026

Date of Closing: August 7th, 2026

This is a permanent part-time position weekend overnight shift, 12:00am-8:00am. The start date is Saturday, August 8th, 2026.

Position Overview:

Under the supervision and direction of the Operations Manager and in accordance with the Centre's philosophy, goals, standard practices, the incumbent functions as a member of the Eagle Women's Lodge team in providing supportive services designed to enable Indigenous women to achieve change and growth. The incumbent works with residents in mutual effort, to confront and overcome those conditions which contribute to the individuals' negative interactions with the justice system.

Skills & Qualifications Required:

- Certificate in the field of human services is preferred and a minimum of one-year related social service work experience or Grade 12 with a minimum of two years of work-related experience. IWHC reserves the right to consider any combination of work and life experience deemed acceptable to fulfill the role.
- Must have demonstrated ability to work as part of a team.
- Must have good conflict resolution skills.
- Must be able to work in a high stress/fast paced setting.
- Must have skills in both verbal and written communication.
- Must have the ability to understand the dynamics of offenders' behavior and assess their needs and risks.
- Must have the skills to counsel offenders, form effective relationships, and gain trust.
- Must have the skills to understand the use of authority in supervision and to intervene effectively in crisis situations.
- Must have the ability to assist offenders in identifying and solving the practical problems involved in their successful reintegration into the community.
- Must have the ability to assist offenders in and obtain community services required for their successful reintegration.
- Must have the ability to understand cultural differences.
- Knowledge of Indigenous culture and traditions, community needs and issues, and Indigenous women's issues.

- Knowledge and awareness of the impact of systemic issues affecting Indigenous women and children.
- Knowledge of an Indigenous language or dialect considered an asset.
- Must have Child Abuse Registry Check, Criminal Record Check and ability to pass Enhanced Security Screening.
- Must have CPR/First Aid training or be willing to obtain.
- A Manitoba Driver's license is required.

All Indigenous Women's Healing Centre Employees:

- Must maintain professional boundaries with the residents.
- Must refrain from sharing personal life stories/experiences with residents.
- Must follow the confidentiality policy.
- Are always expected to build trusting relationships with residents and their children and to model appropriate behaviors.
- Must ensure that child safety is paramount consideration in all services and supports provided.
- Are expected to work with residents in a manner that is non-judgmental, accepting, and respectful of differing values, ideas and beliefs.

We offer a comprehensive benefits program, competitive wages, pension, free parking, staff meals, and paid time off.

The wage for this position is \$24.41.

Submit a resume and cover letter which outlines how your skills and qualifications are suited for this role **by 3:00pm on day of closing** to Christa Campbell, Manager of Human Resources via email to c.campbell@iwhc.ca.